

Ongoing Business & Automation Support

Keep improvements moving and agreed workflows working.



PROFESSIONAL FEE

Monthly scope

Tailored fee and capacity agreed

DELIVERY

Remote support

Frequency and response agreed

BEST FOR

Ongoing needs

Continuity after a review or project

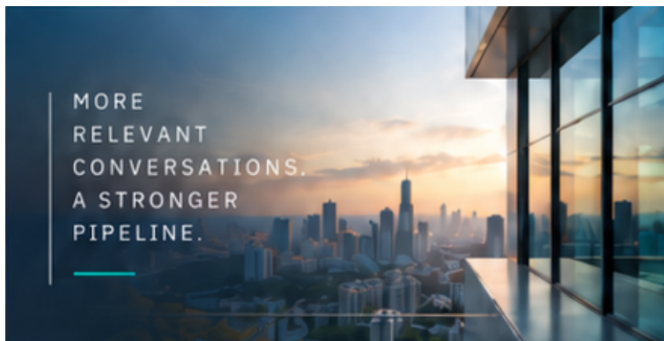
PRIMARY OUTCOME

Steady progress

Visible actions and controlled improvement

The client question

“How do we maintain momentum and keep improving after the initial project?”



Support with a clear purpose

For owners who want continuing help with priorities, implementation progress or agreed automations. Define a practical support arrangement matched to your business and capacity.

How SBS works

1 Agree the service

Define scope, capacity and review rhythm.

2 Establish a baseline

Confirm priorities and supported workflows.

3 Review and improve

Address issues and progress agreed actions.

4 Report and adjust

Review value, costs and next priorities.

Suitable when

You want continuity, practical accountability and support for agreed business improvements.

Scope and boundaries

Monthly fee, capacity, review frequency, response arrangements and exclusions agreed upfront. No 24/7 cover; major builds and third-party fees are separate.

What ongoing support can cover

- 1 Regular business progress reviews**
Review agreed objectives, actions and blockers, with a clear next step after each discussion.
- 2 Implementation coordination**
Track owners, dependencies and decisions across the agreed improvement work.
- 3 Automation health checks**
Review specified workflows and reported failures at an agreed frequency where access permits.
- 4 Issue triage and agreed fixes**
Assess reported issues and carry out in-scope adjustments within agreed authority and capacity.
- 5 Continuous improvement**
Identify worthwhile refinements and review business impact, reliability and operating costs.
- 6 Reporting and next priorities**
Provide a concise progress view and recommend what to continue, change or escalate.